

Return form

Dear customer, You can complete the form below if you would like to return one or more items from your order.

Complete the form below and package it with your return shipment to us. Return shipments without this form will NOT be processed.

First read TIPS before sending back and the conditions attached to a return shipment.

TIPS for returning the items:

* All returned items must be returned in their original condition and packaging, including any instructions for use and accessories. If a package is no longer usable (eg shrink wrap around an album), the item must be packed in a similar package. A clean plastic bag is also sufficient.

* The article must be sufficiently protected by, for example, bubble plastic o.i.d. to use when returning.

* If you return items NEVER wrap them in newsprint or fill the package with newsprint.

* You can use the packaging in which the items are delivered to you for the return. If an item is packaged in paper and it is no longer usable, it can be packaged in a garbage bag instead. If applicable: please put the bubble plastic back properly and stick well!

* The return shipment is for the account and responsibility of the sender.

What you can NOT send back:

* Items that cannot be returned for hygienic reasons. These are headphones (earbuds) and caps, snapback caps.

* Items that have been specially ordered in consultation with the customer.

Conditions for returning:

* After receiving your return shipment we will send you an email. In this e-mail we will let you know whether we accept your return shipment or not.

Reasons for not accepting a return shipment are:

It is an item that cannot be returned as in the list above, the return notification is longer than 14 days after receiving the package, it is an item that clearly states that it cannot be returned.

* If we decide that we will not take back the item, we will contact you to discuss further.

Name: _____

Address and place of residence: _____

E-mail: _____

Invoice number: _____

Article: _____

Date received package: _____

Reason for return: _____

Account number

for reimbursement: _____

Account is in the name of: _____